

# The Emergency Medicine Department (ER) Renovation and Upgrading of the ER and its Lobby





## The Emergency Medicine Department (ER)

The Emergency Medicine Department (ER) at the Hillel Yaffe Medical Center is responsible for the treatment of patients with urgent problems, both physical and/or mental, and who often require immediate assistance.

The ER, under the direction of Dr. Jalal Ashkar, serves a broad population of patients, both Jews and Arabs, who live in the region, in addition to patients from other parts of the country. This is due to the many cases of road accident victims treated in our ER due to Hillel Yaffe's location near major traffic arteries.

The ER is the heart of the hospital. It provides a wide and comprehensive range of services, such as internal medicine, surgery, orthopedics, trauma, urology, neurology, ophthalmology, psychiatry, obstetrics and gynecology, ENT, dermatology, plastic surgery, gastroenterology, general, vascular, and pediatric surgeries, cardiology intensive care and general hematology and endocrinology.

The Emergency Medicine Department is affiliated with the Ruth and Bruce Rappaport Medical School at the Technion, Haifa, and is certified to train ER specialists.

The Emergency Department treats on a daily basis, more than **300 sick and wounded patients** of varying severity. They are treated according to the urgency and gravity of their situation. In addition, the Hillel Yaffe Medical Center serves as a regional trauma center. **About 90 trauma cases** arrive at the ER each day, **10** of whom are hospitalized.

The Department, which is a center for the activities of many departments in the hospital, was visited in 2016, by **118,271 patients**. These numbers are continually rising. The hospital serves **about 450,000 inhabitants** and it is expected that in **2030** this population will increase to about **650,000**.

The location of the hospital near the Hadera Power Station, which is a major strategic target, highlights the need to prepare at the very highest level; both medically and in the hospital's infrastructure.



## **Current Situation**

The ER is located in Hospital Building A (the old building) and its separate entrance is currently also used as the main entrance to the hospital. Its lobby covers an area of about 200 square meters and includes a patient admissions desk and a waiting area for families.

The ER itself covers an area of 1,100 sq.m, includes 31 beds and composed of numerous divisions:

- Internal Medicine division with 16 beds
- Surgery division with 13 beds
- Trauma Division with 2 beds
- Ambulatory unit for treating patients who do not require bed care, including a doctor's examination room, nurses' room and a waiting area for patients.
- Orthopedic unit containing two beds, a doctor's examination room and a patient waiting area.

The building in which the ER is located is old. Its infrastructure needs upgrading. It is not very attractive, feels "unfriendly", is not suitable for a long stay, is not patient-centered, and it also sometimes suffers in its efficiency, especially when it gets really crowded.







## **Our Goal**

We want to renovate and upgrade the ER to help both our patients and their families and give them maximum comfort and a pleasant environment while they wait for their treatment. In addition, it is important for the medical staff to have an effective, pleasant and calm working environment.

#### This requires work in two areas:

## The emergency department treatment area (about 600 square meters)

improving infrastructure, creating a new isolation room, improved service counters, work counters and drug cabinets, improvements and changes in various systems, addition of needed equipment, addition of innovative and functional furniture and lighting, replacement of flooring and ceiling, and more.

#### The lobby area (about 200 square meters)

replacing the flooring and ceilings, changes in the walls and partitions, replacement of doors and replacement of the windows in the main entrance, new counters, new furniture, lighting, coverings and decorative walls, changes and improvements in the various systems, additional equipment, and more.







## What Are We Requesting?

The ER is the "gateway to the hospital" and is the first place that patients and their families see as they enter the hospital. Exposure to this area is great and the fact that the area is outdated and "unfriendly" hurts treatment efficacy and the dignity of the patient. It strongly affects the feelings of the patient and his/her family.

The Friends of the Hillel Yaffe Medical Center in collaboration with the Medical Center's management aims to renovate and upgrade the ER.

We wish to carry out the renovation in the coming months for the benefit of patients and their family members, and improve the quality of medical service and the medical center.

## The cost of renovating and upgrading the ER and its lobby is about NIS 5 million.

we will appreciate your willingness to take part in this important project and help us to provide our patients and their families with the highest quality medical care alongside comfortable and pleasant conditions.

Contributions can be made by bank transfer:
Bank Leumi (10), Branch 953, Account 18181/35
Contributions by check should be made out to:
"The Hillel Yaffe Medical Research Fund"
and sent to the following address:
Friends Association, Hillel Yaffe Medical Center
P.O. Box 169, Hadera 38100, Israel
To contribute by credit card and for additional details:
Dikla Rosenfeld 04-6188317, diklar@hy.health.gov.il

Donation tax deductible under section 46A.